



3 YEAR LIMITED HARDWARE WARRANTY

Warranty Coverage

Camels Vision Technologies (“Camels”) warranty obligations are limited to the terms set forth below:

Camels warrants the original purchaser that the **Camels Video product** (including, and limited to, camera product and video board product) enclosed with this limited hardware warranty will in respect of the hardware be free from defects in design, workmanship and materials under normal use for a period of three (3) years from the date of the original end-user purchase (“Warranty Period”).

Notwithstanding the above the Warranty Period shall be limited to a period of one (1) year from the date of the original end-user purchase for image sensors (including, but not limited to, camera CCD and CMOS sensors).

This Limited Warranty is applicable in all countries and may be enforced by contacting Camels support team, for more information please visit our web site www.camels.com.tw. The Limited Hardware Warranty may be subject to Camels’ change at any time without prior notice.

Exclusions and Limitations

This warranty does not apply (a) to faulty and improper installation, maintenance, service, repair and/or alteration in any way that is not contemplated in the documentation for the product or carried out with Camels’ consent in writing, operational adjustments covered in the operating manual for the product or normal maintenance, (b) to cosmetic damages, (c) if the product is modified or tampered with, (d) if the product is damaged by acts of God, misuse, abuse, negligence, accident, normal wear and tear and deterioration, improper environmental conditions (including, but not limited to, electrical surges, water damage and heat exposure) or lack of responsible care, (e) to damage by using outdoors or in dusty, humid, or other hostile environments but lack of suitable protection, (f) to damage by exposure to direct sunlight or halogen light, (g) to damage due to incorrectly mounted lenses, (h) if the product has had the model or serial number altered, defaced or removed, (i) to consumables (such as batteries) (j) to Camels products purchased from an unauthorized distributor/reseller, (k) to damage that occurs in shipment or (l) to damages by any other causes not related to defective design, workmanship and/or materials.